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To: Examiner Isaac M. Woo	From: Steven Fischman
Fax: 703-872-9306	Pages: 6 pages including cover sheet
Phone:	Date: 12/4/2003
Re: U.S. Serial No. 09/778,378	CC:
Group Art Unit: 2172	
Docket No. YOR920000766US1 (14069)	

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Applicant(s): Debra Beibesheimer, et al.			
Serial No. 09/778,378	Filing Date February 7, 2001	Examiner Isaac M. Woo	Group Art Unit 2172
Invention: CUSTOMER SELF SERVICE SUBSYSTEM FOR CLASSIFYING USER CONTEXTS			

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